

2012

SUSTAINABILITY REPORT
A BUSINESS IMPERATIVE

INDEPENDENT VERIFICATION STATEMENT

Alcatel-Lucent

Year ended December 31, 2012

Independent assurance report on a selection
of sustainability indicators and statements

Ernst & Young et Associés



REPORTING FRAMEWORK

Our sustainability strategy and reporting framework conform to the following key regulatory requirements and international sustainability frameworks:

Independent verification

This is a free translation into English of the original report issued in the French language and it is provided solely for the convenience of English speaking users. This report should be read in conjunction with, and construed in accordance with, French law and professional standards applicable in France.

Alcatel-Lucent
Year ended December 2012, 31st

Independent verifier's limited assurance report on the social, environmental and societal information in the sustainability report

Ernst & Young et Associés



To the General Management,

Pursuant to your request and in our capacity as independent verifier of Alcatel-Lucent, we hereby report to you on the consolidated social, environmental and societal information presented in the sustainability report (the "Information") issued for the year ended December 2012, 31st. Our work is related to the information identified with the symbol **Q** in the present report.

Management's Responsibility

It is the responsibility of Alcatel-Lucent to establish the entity's internal social, societal, and environmental reporting standards (the "Guidelines"), update them, ensure they are made available for consultation and prepare the Information according to these Criteria.

Our Independence and Quality Control

Our independence is defined by regulatory requirements, the Code of Ethics of our profession (*Code de déontologie*) and Article L. 822-11 of the French Commercial Code (*Code de commerce*). In addition, we maintain a comprehensive system of quality control including documented policies and procedures to ensure compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Limited assurance report

Nature and scope of the work

We conducted our engagement in accordance with ISAE 3000 (International Standard on Assurance Engagements) and French professional guidance. We performed the following procedures to obtain limited assurance that nothing has come to our attention that causes us to believe that the Information in the present report is not fairly presented, in all material respects, in accordance with the Guidelines. A higher level of assurance would have required extending the scope of our verification work.

Our work consisted in the following:

- We assessed the appropriateness of the Guidelines as regards their relevance, completeness, neutrality, clarity and reliability, taking into consideration, where applicable, the good practices in the sector.
- We verified that the Group had set up a process for the collection, compilation, processing and control of the Information to ensure its completeness and consistency. We examined the internal control and risk management procedures relating to the preparation of the Information. We conducted interviews with those responsible for social and environmental reporting.
- We selected the consolidated Information to be tested¹ and determined the nature and scope of the tests, taking into consideration their importance with respect to the social and environmental consequences related to the Group's business and characteristics, as well as its societal commitments.
 - Concerning the quantitative consolidated information that we deemed to be the most important:
 - at the level of the consolidating entity and the controlled entities, we implemented analytical procedures and, based on sampling, verified the calculations and the consolidation of this information;
 - at the level of the sites that we selected² based on their business, their contribution to the consolidated indicators, their location and a risk analysis:
 - we conducted interviews to verify that the procedures were correctly applied;
 - we performed tests of detail based on sampling, consisting in verifying the calculations made and reconciling the data with the supporting documents.

The sample thus selected represents on average 21% of the workforce and between 12% and 23% of the quantitative environmental information tested.
 - Concerning the qualitative consolidated information that we deemed to be the most important, we conducted interviews and reviewed the related documentary sources in order to corroborate this information and assess its fairness.
- As regards the other consolidated information published, we assessed its fairness and consistency in relation to our knowledge of the company and, where applicable, through interviews or the consultation of documentary sources.

¹ **Social and societal information:** total headcount; dismissals; remuneration; work-related accidents and occupational disease; training; measures taken for gender equality; territorial, economic and social impact of the activity; support activities; sub-contracting and suppliers.
Environmental information: waste production, consumption of raw materials and measures taken to improve efficiency of their use; energy consumption; measures taken to improve energy efficiency; greenhouse gas emissions.

² Calais (France), Naperville 1960 (US), Naperville 2000 (US), Shanghai - Ningqiao Rd. (China), Shanghai - Xizang Bei Rd. (China), Villarceaux (France).

Comments on the Guidelines and the Information

We wish to make the following comments on the Guidelines and the Information:

- The Group should assure that the definitions provided in the Guidelines are sufficiently clear and precise to ensure the uniformity of reporting practices between sites for the indicator “number of days of absence due to work-related accidents including occupational diseases per employee”.
- The Guidelines could provide additional details related to internal controls to be performed and extrapolation methodologies to be used, as well as to clarify the roles of data contributors and those responsible for validating the data. This is especially the case for the calculations related to energy consumption and greenhouse gas emissions.

Conclusion

Limited assurance

Based on our work described in this report, nothing has come to our attention that causes us to believe that the Information is not fairly presented, in all material respects, in accordance with the Guidelines.

Paris-La Défense, April 9, 2013

The Independent Verifier
Ernst & Young et Associés

French original signed by:

Eric Mugnier